



# MathMasters

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## OUR COMMITMENT AND GUARANTEE TO YOU

### **COMMITMENT TO EXCELLENCE**

MathMasters Limited (MML) is committed to the ongoing excellence of its mathematics programmes. We strive to provide the world’s finest mathematics computer programmes for students in both primary and high schools. Periodically, updates may become available which will be free of charge.

### **GUARANTEE OF MATHEMATICS SUCCESS**

To assist parents to make a truly risk free and positive decision to invest in their children’s future MML guarantees that your child’s mathematics performance will improve through proper utilisation of the MML mathematics programme. Should the students marks not improve after the student has used the program according to the instructions in the 12 (twelve) months following the installation of the programme, MML will pay for mathematics tuition for that student, with a qualified teacher, at home or at any mathematics learning centre chosen by the student or parent, equal to the amount paid for the programme.

This guarantee covers students from year 4-11 and is subject to the following “Terms of Guarantee” and “Conditions.” **\*\***(Does not apply to programmes sold outside of New Zealand)

### Terms of Guarantee

1. To comply with the guarantee, I/WE accept responsibility for the conditions listed below.
2. MML guarantee is dependent on the student properly utilising the programme as per the guidelines given. MML makes no guarantee for improved performance not being achieved if the programme has not been properly utilised.
3. This guarantee does not cover computer problems or lack of use by a student for any reason whatsoever.
4. This document constitutes the entire guarantee. No change to this guarantee shall be valid unless approved in writing by a Director of MML and is to be endorsed hereon or attached hereto. No consultant or agent has the authority to change this guarantee or to waive any of its conditions either verbally or in writing.
5. If this contract document is not correctly signed, this guarantee is null and void.
6. If the purchase was the subject of a separate finance contract, that contract must continue to be honoured.

### Conditions

Students must:

1. After the initial assessment has been completed, use the programme for a minimum of 3 to 4 times per week for a minimum of 15 minutes each time. Students who utilise the programme in excess of these minimum times should achieve greater and faster improvements.

**NB: The Reports system in the program records each time and the duration the student works on exercises, this will be verified by a MML Consultant.**

2. Immediately report any difficulty with using the program to MML and follow any guidelines/advice given by MML. If the problem persists this needs to be confirmed in writing, by a parent or legal guardian, at the earliest possible time.
3. Either fax or mail to MML – (a) Copy of Initial Assessment and (b) Print out of monthly scores and activity. All documents must be sent at the prescribed times.

### **ACKNOWLEDGEMENT OF TERMS OF GUARANTEE**

Students Names and Years.....

I am the Parent/Legal Guardian of the above named student/s and I have fully read and understand MML “Terms of Guarantee”. I/We hereby warrant that no claim will be made on MML guarantee unless the “Terms of Guarantee”, as described herein, have been properly met.

Parent/s Name.....Signature.....

Student/s Name.....Signature.....

Date / / CONTRACT NUMBER: NZ.....